

CAMP OZARK STORE

RETURN & EXCHANGE FORM



QUESTIONS?

Call us at 870.867.4131

STEP 1 Original Order # (if available): _____

ORIGINALLY PURCHASED BY:

NAME: _____
 ADDRESS: _____
 CITY, STATE, ZIP: _____
 PHONE NUMBER: _____
 EMAIL: _____

SEND REFUND OR EXCHANGE TO: (If different from left)

NAME: _____
 ADDRESS: _____
 CITY, STATE, ZIP: _____
 PHONE NUMBER: _____
 EMAIL: _____

Please select one of the following options:

- Exchange for another item(s)
- Reimburse my original method of payment
- Put amount of refund in child's store account
 Child's name: _____

SEND RETURNS TO:

Camp Ozark Store
 Attn: STORE RETURN
 155 Camp Ozark Dr.
 Mt. Ida, AR 71957

SEND EXCHANGES TO:

Camp Ozark Store
 Attn: STORE EXCHANGE
 155 Camp Ozark Dr.
 Mt. Ida, AR 71957

STEP 2 - RETURNS

In the form below, please indicate the item(s) you're returning, including reason code

REASON CODE	ITEM	PRICE

- REASON CODES**
- QU - quality unsatisfactory
 - TS - too small
 - OWS - ordered wrong size
 - WI - wrong item shipped
 - TL - too large
 - NP - not as pictured

STEP 3 - EXCHANGES

In the form below, indicate the item(s) you would like exchanged

REASON CODE	ORIGINAL ITEM	PRICE	NEW ITEM WANTED	PRICE

STEP 4 - METHOD OF PAYMENT

INSURANCE & PAYMENT INFORMATION:

A method of payment is needed for the return postage fee and if the total of your exchange exceeds the value of your return.

CREDIT CARD INFORMATION: (Choose one) VISA MASTERCARD DISCOVER

CREDIT CARD NUMBER: _____ **EXP DATE:** _____ **SECURITY CODE:** _____

NAME ON CARD: _____

SIGNATURE: _____